

ALTURA RETURNS FORM

In the unlikely event that you are not completely satisfied with your purchase you have 28 days to return the goods to us.

Returned products must be in a fully re-saleable condition, complete with original packaging, instructions and all parts included.

If you have any questions please email customer.services@altura.co.uk

Please send all returns with completed slips to:

Altura Online Returns
Unit 4 Roundhouse Road
Faverdale Industrial Estate
Darlington
DL3 0UR
United Kingdom

Please ensure the returns slip is completed and included within the returned parcel. Without it, we may not be able to process your refund.			Name	
			Order Number	
			Date	
Product Code	Description	Quantity	Reason Code	I am returning this item because it is/has (add reason code against item) 1. Arrived Late 2. Wrong Product 3. Not as Described 4. Not as Pictured 5. An Incorrect Size 6. Does Not Fit 7. Changed Mind 8. Packaging Damaged 9. Product Damaged 10. Missing a Part 11. Manufacturer Fault
Total number of items returned				

If reason code 8,9,10 or 11 is used, please explain reason for return:

For Internal Use Only

Returns Number Q:	
Comments:	

Account Number:	
Bin Location:	
Returns Number:	
Returned By:	